

From: Francesco Porta
To: Microsoft ATR
Date: 11/20/01 1:15am
Subject: Please, stop the MSFT Monopoly

Dear Sirs,

I'm working as a System Manager in a library of an Italian University.

Even if I try to avoid using MSFT products, I find a lot of problems with them, due to the heavy position of MSFT in the market.

In few words, my top problems are:

1. viruses only come from MSFT products used in PCs of my users
2. a lot of my users consider that something is standard if it adhere to MSFT products (Office documents and so on)
3. CDs cannot be used in a network environment because they are at 90% or more only for Windows
4. MSIE doesn't allow some multimedia file to be played, like Quicktime or RealPlayer files.

Best regards. FP

Dott. Francesco Porta - Torino

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